

## EMPLOYMENT TRAINING & WORKFORCE DEVELOPMENT

### Arizona Department of Commerce (ADOC) Information Technology Training Tax Credit

1700 W. Washington, Ste. 600  
Phoenix, AZ 85007  
Tel: 1-800-528-8421

[www.azcommerce.com/business](http://www.azcommerce.com/business)

This program is designed to encourage Arizona employers to provide their employees with continuing technology skills training. It is available as a 50-50 match for training for up to 20 employees and the credit cannot exceed \$1,500 per person.

### Arizona Job Training Program

Arizona Department of Commerce  
Executive Tower, Suite 220  
1700 W. Washington  
Phoenix, AZ 85007  
Tel: 602-771-1181 Fax: 602-771-1205

[www.azcommerce.com/jobtraining/default01.asp](http://www.azcommerce.com/jobtraining/default01.asp)

The Arizona Job Training Program supports the design and delivery of training plans that meet unique industry standards and challenges. The "Incumbent Worker" portion of the grant program will allow for training that upgrades the skills of your existing employees. The Incumbent Program can reimburse employers up to a maximum of 50% of allowable training costs.

### Arizona Workforce Connection

Arizona Department of Economic Security  
Tel: 1-888-677-8177

<http://www.arizonaworkforceconnection.com>

The program is part of the one-stop system that matches potential employees to employer needs. Through a training agreement the employer can recover up to 50 percent of their on-the job costs. The centers offer a variety of federally funded business services.

### Arizona Department of Economic Security (DES)

[www.de.state.az.us](http://www.de.state.az.us)

DES offers a variety of services for employers and employees. A few of these include labor market information, employment workshops and

job training. See "Mohave County One-Stop Career Centers" below for a list of local offices.

### Bank One Center for Business Outreach (BOCBO)

Northern Arizona University  
P.O. Box 15066  
Flagstaff, AZ 86011-5066  
Tel: 928-523-3322 OR 800-442-8808  
Fax: 928-523-5990

[www.cba.nau.edu/business/bocbo/](http://www.cba.nau.edu/business/bocbo/)

The mission of the BOCBO is to enable Arizona's business community to succeed by delivering educational and information services. This Center provides quality business-related training and education, consulting and information through nationally recognized programs of the College of Business Administration at NAU.

### Institute for Future Work Force Development

Northern Arizona University  
P.O. Box 6025  
Flagstaff, AZ 86011-6025  
Tel: 928-523-5442 OR 800-522-2283  
Fax: 928-523-6395

[www.4.nau.edu/ifwfd/](http://www.4.nau.edu/ifwfd/)

This workforce development program offers employee enhancement programs ranging from basic skills training to education in leadership, work ethics, computer-based technology, and more. Customized business and industry workshops and training are available.

### Mohave County One-Stop Career Centers

Mohave County Community & Economic  
Development Department

*Comprehensive Site:*

700 W. Beale Street; Kingman, AZ 86402  
Tel: 928-753-0723 Fax: 928-753-0776  
TDD: 928-753-0726

[www.co.mohave.az.us/depts/cedd/ed.html](http://www.co.mohave.az.us/depts/cedd/ed.html)

### Satellite Offices:

#### *Bullhead City*

One-Stop Career Center; 1355 Ramar Rd., Ste. 9  
Tel: 928-758-0702; Fax: 928-758-0737  
Department of Economic Security  
2601 S. Hwy 95; Tel: 928-763-4154



***Kingman***

Department of Economic Security  
301 Pine; Tel: 928-753-4333

***Lake Havasu City***

One-Stop Career Center; 2001 College Dr.  
Tel: 928-453-0710; Fax: 928-453-0728  
Department of Economic Security  
232 London Bridge Road  
Tel: 928-680-6005

Employers can search for employees and obtain assistance with obtaining tax credits. Services include labor market information, recruitment and screening for new hires, on-the-job training and skill assessment. Job seekers can use the employment services to polish resumes and conduct job searches.