

## Local, State & Federal Business Services

### Arizona Department of Commerce

Executive Tower, Suite 600  
1700 W. Washington Street  
Phoenix, AZ 85007  
Tel: 602-771-1100 OR 1-800-528-8421  
[www.azcommerce.com](http://www.azcommerce.com)

ADOC provides services to aid in business success. Many of the programs offered are included in this Resource Guide. The programs range from direct financing and work force development to business assistance and advice.

### Arizona Department of Commerce Economic Development Organizations Website

[www.azcommerce.com/webapps/adoc/results.asp](http://www.azcommerce.com/webapps/adoc/results.asp)  
Users will find a listing of organizations available throughout the state to provide services to business such as the following:

#### Arizona Minority Business Development Center

Tel: 602-248-0007  
[www.azmbdc.org](http://www.azmbdc.org)  
Provides professional business consulting services and technical assistance to minority business owners to manage and grow their business.

#### University of Arizona Office of Economic Development

Tel: 520-626-4088  
<http://oed.arizona.edu/>  
Provides assistance to business and facilitates support connections with the community. The University, through their economic programs, also promotes the development of technology in support of information, organizational and networking business clusters.

### Arizona Department of Commerce (ADOC) Small Business Services

Tel: 602-771-1196 OR 800-542-5684  
[www.azcommerce.com/SmallBus/default.asp](http://www.azcommerce.com/SmallBus/default.asp)  
E-mail: [smallbiz@azcommerce.com](mailto:smallbiz@azcommerce.com)

Small Business Services has several programs to assist businesses as follows:

Free customized packets available with valuable information on licenses, applications, permits and other municipal and state requirements. This one-stop center connects businesses with networks of programs and services. The service is also available online as “Virtual Representative.”

### ADOC Minority/Woman-Owned Business Enterprises Office

For minority and woman-owned businesses, assistance is available in locating vendors, becoming qualified to bid on government contracts, networking and in successfully marketing products and services.

### ADOC Small Business Advocate

This service provides an open line of communication between the Governor’s office and Arizona small businesses. The program interacts with state regulatory agencies to improve small business issues. Contact ADOC for the nearest state representative.

### Arizona Department of Environmental Quality

Phoenix Main Office:  
1110 W. Washington St.; Phoenix, AZ 85007  
Tel: 602-771-2300 OR 800-234-5677  
Northern Regional Office:  
1515 E. Cedar Ave. Suite F; Flagstaff, AZ 86004  
Tel: 928-779-0313  
[www.azdeq.gov](http://www.azdeq.gov)

The department provides technical assistance for permitting in Arizona as well as information on environmental process issues relevant to business.

### Arizona Division of Occupational Safety and Health

800 W. Washington Street  
Box 19070; Phoenix, AZ 85007  
Tel: 602-542-5795 Fax: 602-542-1614  
[www.ica.state.az.us/ADOSH/oshatop.htm](http://www.ica.state.az.us/ADOSH/oshatop.htm)

ADOSH monitors and regulates safety and health compliance in the workplace, elevators and boilers. ADOSH also conducts consultation and training at no cost for employers who want to ensure they are in compliance with safety and health regulations.

### Arizona Registrar of Contractors

### ADOC Business Connection

800 W. Washington Ave. 6th Floor  
Phoenix, AZ 85007  
Tel: (602) 542-1525 OR (888) 271-9286  
[www.rc.state.az.us/](http://www.rc.state.az.us/)

The Arizona Registrar of Contractors mission is to promote quality construction through a licensing and regulatory system designed to protect the health, safety, and welfare of the public. Contact the registrar for information on obtaining a license or to research an already licensed contractor.

*Kingman Office:*

519 E. Beale Street, Suite 140  
Kingman, AZ. 86401-5918  
Tel: 928-753-4220; Fax: 928-753-2689

*Lake Havasu City Office:*

1845 McCulloch Blvd., Suite B-5  
Lake Havasu City, AZ 86403-5722  
Tel: 928-855-2144; Fax: 928-855-9747

**Arizona Solar Energy Industries Association**

4309 E. Marion Way  
Phoenix, AZ 85018  
[www.azsolarcenter.com](http://www.azsolarcenter.com)  
E-mail: [solar@azsolarcenter.com](mailto:solar@azsolarcenter.com)  
Gives solar business referrals and provides information on solar energy.

**Arizona State Board of Accountancy**

100 N. 15<sup>th</sup> Ave., Ste. 165  
Phoenix, AZ 85007  
Tel: 602-364-0804 Fax: 602-364-0903  
[www.accountancy.state.az.us/](http://www.accountancy.state.az.us/)

The Board of Accountancy provides assurance to the public that the CPA profession in Arizona operates at the highest level of professional competence through verification of education experience and credentials, monitoring continuing education requirements, as well as the logging and investigation of consumer complaints.

**Arizona Supply Chain Development**

[www.arizonabusinesslinc.com](http://www.arizonabusinesslinc.com)  
This on-line database seeks to match Arizona vendors and suppliers with each other. This helps to reduce shipping costs for firms, as well as increase business locally (within the state). Listing your company as a vendor costs nothing, and anyone can use the database to search for an Arizona-based supplier.

**Bank One Center for Business Outreach**

Northern Arizona University  
Box 15066; Flagstaff, AZ 86011-5066  
Tel: 928-523-3322 OR 800-442-8808  
Fax: 928-523-5990  
[www.cba.nau.edu/business/bocbo/](http://www.cba.nau.edu/business/bocbo/)  
E-mail: [bocbo@bus.cba.nau.edu](mailto:bocbo@bus.cba.nau.edu)

The following programs are located within the Bank One Center for Business Outreach:

**Bureau of Business & Economic Research**

Tel: 928-523-7313  
<http://bber.cba.nau.edu>  
E-mail: [cba.bber@nau.edu](mailto:cba.bber@nau.edu)

The BBER is an excellent resource for economic and business information, economic impact analysis, project feasibility assessments and market research.

**Center for American Indian Economic Development (CAIED)**

Tel: 928-523-7320  
[cba-caied@bus.cba.nau.edu](mailto:cba-caied@bus.cba.nau.edu)  
[www.cba.nau.edu/caied](http://www.cba.nau.edu/caied)

The center provides technical assistance for Native American businesses and offers business and general information on Arizona's Native American Tribes. Comprehensive consulting services and economic/business workshops are available.

**Computer Training Center**

Tel: 928-523-1070 OR 800-442-8808  
[www.ctcenter.nau.edu](http://www.ctcenter.nau.edu)

Computer center provides a full range of hands-on computer workshops and certification testing. Customized corporate training programs are available.

**The Small Business Institute**

Tel: 928-523-7400  
Northern Arizona University students are available to offer assistance, at no charge, in business plan development and enterprise education.

**The Center for Data Insight**

Tel: 928-523-0370

<http://insight.nau.edu/>

Conducts advanced research for business, government and scientific needs in knowledge discovery in databases. The university provides training for industry management and practitioners in data mining and KDD. Students are better equipped for the workplaces requiring strong, advanced technologies training and experience.

### **Better Business Bureau**

4428 N. 12<sup>th</sup> Street; Phoenix, AZ 85014

Tel: 602-264-1721 OR 877-291-6222

Fax: 602-263-0997

[www.phoenix.bbb.org](http://www.phoenix.bbb.org)

E-mail: [info@arizonabbb.org](mailto:info@arizonabbb.org)

The Better Business Bureau's mission is to promote and foster the highest ethical relationship between businesses and the public through voluntary self-regulation, consumer and business education, and service excellence. Contact the BBB for information on business credibility, to file a complaint about a business, and for a variety of other resources.

### **Mohave Community College**

[www.mohave.edu](http://www.mohave.edu)

*Kingman Campus*

1971 Jagerson Avenue; Kingman, AZ 86409

Tel: 928-757-4331 OR 1-866-664-2832

*Bullhead City Campus*

3400 Highway 95; Bullhead City, AZ 86442

Tel: 928-758-3926

*Lake Havasu City Campus*

1977 West Acoma Blvd.; Lake Havasu City, AZ

86403 Tel: 928-855-7812

*North Mohave Campus*

480 South Central; Colorado City, AZ 86021

Tel: 928-875-2799

Campus and online training is available in a variety of subjects for business owners looking for new ideas. Special programs developed by the college are as follows:

#### **Small Business Development Center (SBDC)**

[www.mohave.edu/pages/546.asp](http://www.mohave.edu/pages/546.asp)

Bullhead City (928) 758-3926

Kingman (928) 757-4331

Lake Havasu City (928) 855-7812

North Mohave (928) 875-2799

The SBDC offers confidential counseling for small businesses. Business plan assistance and business development resources are available. Other skill training includes organization, management, business proposals, cash flow analysis, business checks and marketing.

#### **Continuing Education Center**

[www.mohave.edu/pages/1778.asp](http://www.mohave.edu/pages/1778.asp)

The Continuing Education Center has been combined with the Small Business Development Center program to assistance employers. Contracted training is also available and can be quickly arranged.

#### **Department of Defense**

##### **Procurement Technical Assistance Center**

The National Center For American Indian Enterprise Development

953 E Juanita Avenue; Mesa, AZ 85204

Tel: 480-545-1298 ext. 223

Fax: 480-545-4208

E-Mail: [Ncaiedely@aol.com](mailto:Ncaiedely@aol.com)

<http://www.ncaied.org/>

The Defense Logistics Agency, on behalf of the Secretary of Defense, administers the DoD Procurement Technical Assistance (PTA) Cooperative Agreement Program. PTA Centers are a local resource available that can provide assistance to business firms in marketing products and services to the Federal, state and local governments.

#### **Environmental Protection Agency (EPA)**

U.S. EPA Region 9

75 Hawthorne Street

San Francisco, CA 94105

Tel: 866-EPA-WEST

[www.epa.gov/region9](http://www.epa.gov/region9)

Contact the EPA with questions on national environmental programs and regulations.

#### **Hualapai Tribe-Community and Economic Development**

Box 179; Peach Springs, AZ 86434

Tel: 928-769-2216 Fax: 928-769-2343

[www.itcaonline.com/tribes\\_hualapai.html](http://www.itcaonline.com/tribes_hualapai.html)

The Community and Economic Development Department can answer questions regarding



building, labor, and other economic development issues as related to the Hualapai Tribe.

Tel: 206-220-7660 Fax: 206-220-7669

<http://www.osec.doc.gov/eda/>

The administration primarily assists economic development agencies with creating wealth in communities. Contact for economic development information specific to the area.

### **Northern Arizona Technology and Business Incubator (NATBI)**

1300 S. Milton Rd., Ste. 125; Flagstaff, AZ 86001

Tel: 928-779-7658 Fax: 928-556-0940

E-mail: [info@natbi.org](mailto:info@natbi.org)

[www.natbi.org](http://www.natbi.org)

The mission of the Northern Arizona Technology and Business Incubator is to transform start-up companies into successful business ventures. This is done by consulting with clients, connecting them with outside resources and helping them create a culture for entrepreneurial growth.

### **Western Arizona Council of Governments**

208 N. 4<sup>th</sup> Street; Kingman, AZ 86401

Tel: 928-753-6247

[www.wacog.com](http://www.wacog.com)

With the cooperation of cities and towns in northern Arizona, WACOG provides services for regional planning. Services include business financing assistance, community infrastructure, economic development and other planning activities.

### **US Small Business Administration**

#### **Arizona District**

2828 N. Central Ave., Ste. 800; Phoenix, AZ

85004-1093

Tel: 602-745-7200 Fax: 602-745-7210

[www.sba.gov/az](http://www.sba.gov/az)

The SBA provides financial, technical, and management assistance to help businesses in start-up and maintenance. Entrepreneurial development and financial assistance programs are available.

See "Financing" section for details.

#### **SBA 8A**

[www.sba.gov/8abd/](http://www.sba.gov/8abd/)

Provides mentoring for small disadvantaged businesses to obtain government contracts and subcontracts from large companies.

### **US Department of Commerce-Economic Development Administration**

Seattle Region Office

Jackson Federal Building, Room 1890; 915

Second Avenue Seattle, WA 98174-1001



**Mohave County**  
ECONOMIC DEVELOPMENT DIVISION