



Contact My Local Office in Arizona

Face-to-face Tax Help

IRS Taxpayer Assistance Centers are your source for personal tax help when you believe your tax issue cannot be handled online or by [phone](#), and you want face-to-face assistance.

If you need to resolve a tax problem, have questions about how the tax law applies to your individual tax return, or you're more comfortable talking with someone face-to-face, visit your local Taxpayer Assistance Center where you can spread out your records and talk with an IRS representative across the counter. No appointment is necessary - just walk in - but if you prefer, you can call a local number (see chart, below) and leave a message requesting an appointment to resolve a tax account issue.

Note: Before visiting your local office click on "Services Provided" in the chart below to see what services are available. Hours and services are subject to change.

Services you can get on a walk-in, non-advance appointment basis include:

- Help preparing your basic individual income tax return if you qualify for the Earned Income Tax Credit or your income is \$38,000 or less (available in most offices - see chart below and visit our office to make an appointment);
- Answers to tax questions related to your individual federal tax return; and
- Help preparing your heavy vehicle use tax return.

Multilingual assistance is available in every office.

City	Street Address	Days/Hours of Service	Telephone *
Bullhead City	3090 Hwy. 95 Bullhead City, AZ 86442	Tuesday & Thursday - 8:30 a.m.-4:30 p.m.(Closed for lunch 12:00 noon -1:00 p.m.)	(928) 758-8665
Lake Havasu City	2610 Sweetwater Ave. Lake Havasu City, AZ 86406	Monday, Wednesday & Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:00 noon -1:00 p.m.)	(928) 453-2670

* Note: The phone numbers in the chart above are not toll-free for all locations. When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office. You may leave a message to request an appointment for help resolving a tax issue or to reschedule an existing appointment. You will receive a return call within two business days. If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800-829-1040 (individuals) or 1-800-829-4933 (businesses).

The Taxpayer Advocate Service: Call 602-207-8240 in the Phoenix metropolitan area or 1-877-777-4778 elsewhere, or see [Publication 1546](#), *The Taxpayer Advocate Service of the IRS*.

Partnerships

IRS and organizations all over the country are partnering to assist taxpayers. Through these partnerships, organizations are also achieving their own goals. These mutually beneficial partnerships are strengthening outreach efforts and bringing education and assistance to millions. For more information about these programs for individuals and families, contact the Stakeholder Partnerships, Education and Communication Office at:

Internal Revenue Service
210 E. Earll Drive, MS 4040PHX
Phoenix, AZ 85012-2623